

Careers at iGuana

Software Solutions Consultant

iGuana specializes in electronic document management and digital archiving solutions and services. With over 30 years of experience in the field, we occupy a market-leading position in the Healthcare sector in Benelux. Our solutions are trusted by some of the largest hospitals, laboratories and medical centres in Europe.

Description

As a full-time Software Solutions Consultant you will be responsible for handling end-to-end software implementation, enhancement and customization projects, as well as training for iGuana customers. You will be working under the guidance of a senior iGuana Project Manager and a senior Software Solutions Consultant. In order to succeed in this role, you need to be able to analyze customer business needs and easily translate them into technical concepts.

A major part of your work will involve continuous communication with clients and developing good relationships with them throughout the duration of a given project. As a key contact for your customers, you will need to establish and maintain effective and transparent communication with the client, iGuana Sales Account Managers and the iGuana Software Consulting team at all project stages.



Responsibilities

- Organize and lead customer needs assessment meetings to gather and understand client objectives
- Work in close collaboration with the software consulting team to design a solution that best meets customer needs
- Lead solution implementations from beginning to end, including testing, go-live and post-implementation support
- Continuously communicate project progress and expectations to the client and the iGuana Project Manager
- Support customers throughout the go-live process; conduct client training sessions
- Ensure that each project is completed on time, on budget and meets customer expectations
- Perform solution upgrades, customizations and enhancements (including configuration and development)
- Achieve your individual utilization targets set by senior management; participate in regular progress reviews

Required Qualifications

- Higher education degree (Bachelor), preferably in IT, ICT or Computer Science
- Strong requirements analysis and solution/process mapping skills
- Ability to manage multiple projects using strong organizational and planning skills
- Analytical and technical aptitude, ability to solve complex business and technical issues
- High degree of self-motivation, excellent verbal, written and presentation skills

iGuana

- Ability to build long-term relationships with customers, effectively balancing technical and social aspects
- Technical skills: Visual Basic, .NET, Silverlight, SQL Server, web-based applications, software development
- Native or fluent Dutch **and** French language speaker i.e. fully bi-lingual (verbal and written)

Preferred Qualifications

- Good command of English language
- Experience in project management and/or software solutions consulting
- Experience working for an IT company
- Experience in the Healthcare sector

What We Offer

- Opportunity to work with a market-leading, state-of-the-art software platform
- Dynamic, challenging and multicultural work environment
- Openness to new ideas and initiatives; professional growth prospects
- Attractive benefits package, including: company car, laptop, mobile phone, group medical insurance, retirement/pension fund, meal vouchers
- Competitive salary

Contact

To inquire about this position or to send your CV, please contact:

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The logo for iGuana, featuring a stylized lowercase 'i' in orange followed by the word 'Guana' in a dark blue, italicized serif font.